

## Website development policy

Offering SSL security, built-in SEO strategies, social media marketing, and custom software data integration solutions that enable your organization to deliver a unique experience, at affordable rates, and with expert technical support at your disposal.

Raptor IT is a one-stop technology solutions provider; all technology related issues are thoroughly assessed in order to offer knowledgeable Website Development in a timely manner. Refer to *General Services & Support Policy* for more information.

### Additional Information

**"Al-a-carte":** All IT Support trouble tickets and project work are billed according to the *General Service & Support Policy*.

**"All-you-can-eat":** All IT Support trouble tickets and project work are billed according to the *Master Service Agreement*.

#### Al-A-Carte

Standard Labor Rate (Business Hours)

\$155 per hour

Non-Profit Labor Rate

\$135 per hour

#### All-You-Can-Eat

Project Work Labor Rate (Business Hours)

\$115 per hour

Non-Profit Project Work Labor Rate

\$95 per hour

#### After Hours & Emergency Labor Rate

\$225 per hour

*One-way travel time will be billed for on-site visits at our Standard Labor Rate. For Managed IT Services Customers, travel time fee is waived. \*\*\*See Managed IT Services Policy\*\*\**