

Web Hosting Policy

Raptor IT Consultants offers a business plus website hosting package. Our Web Hosting package is a bundled monthly subscription offered to customers under our *Master Services Agreement*.

Raptor IT is a one-stop technology solutions provider; all technology related issues are thoroughly assessed in order to offer knowledgeable web hosting in a timely manner. Refer to *General Services & Support Policy* for more information.

What does the service do?

- **99.9% UPTIME:** With this plan we publish your site and monitor its uptime to ensure you stay online 99.9% of the time.
- **ANTIVIRUS:** We secure the site with anti-virus.
- **DAILY BACKUP:** The website is backed up daily to the cloud with instant restore capability.
- **SECURITY:** We secure the site with an SSL certificate (this works as a notary for the web to valid you are a trustworthy source). Domain privacy, registration, SSL certificate fees are included and renewed automatically.

What do I get?

- **AUDITS:** Routinely auditing the website and offering recommended SEO markup enhancements guaranteed to improve search rankings
- **DEVELOPMENT:** Get a discount on content updates, photo editing, and digital marketing with an experienced web developer.
- **REPORTING:** Provide monthly reporting on traffic statistics and offer recommendations for improvement
- **TECH SUPPORT:** If there is ever an issue preventing the websites functionality, we fix it at no extra cost to you.

How much does it cost?

\$200.00 per month

*One-way travel time will be billed for on-site visits at our Standard Labor Rate. For Managed IT Services Customers, travel time fee is waived. ***See Managed IT Services Policy****